Transforming My Space In2 OurSpace

Presented by

Bill Bellows

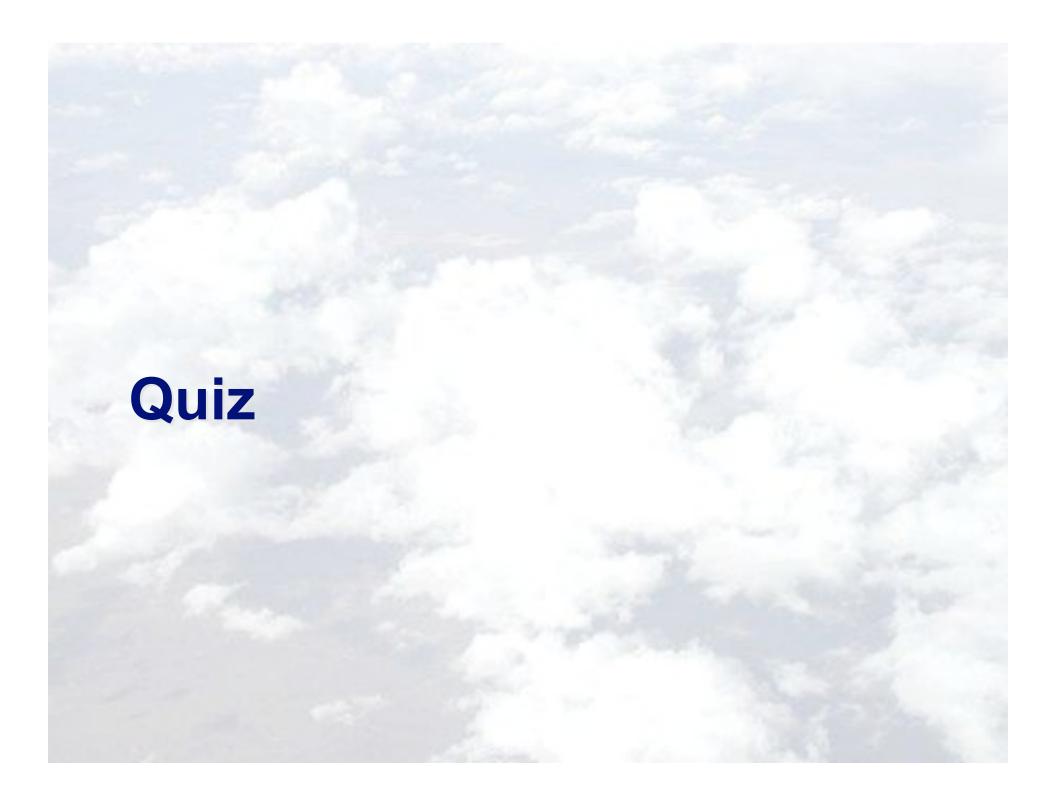
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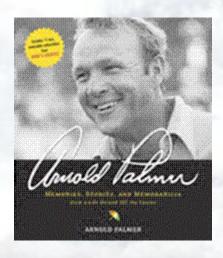
APICS Ventura Chapter Meeting, Thousand Oaks, CA

Agenda

- Quiz
- Present State
- Future State



Arnold Palmer





Flavor of Pepsi



Time

Q1: Alligators

What is the leading use of alligator skin in the United States today?

Q2: Automobile Tires

Who makes the best automobile tires in the world today?

Q3: Good

How much time is spent discussing parts which are good and arrive on time?



Q4: Satisfaction

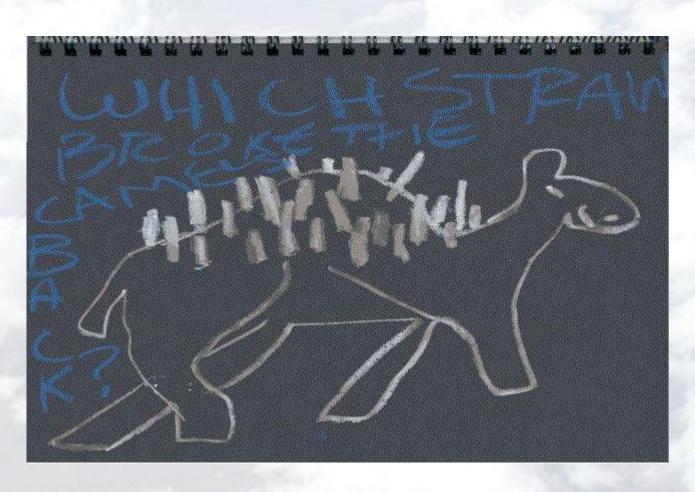
How important is customer satisfaction?



Expectation Dynamics



Q5: The Last Straw

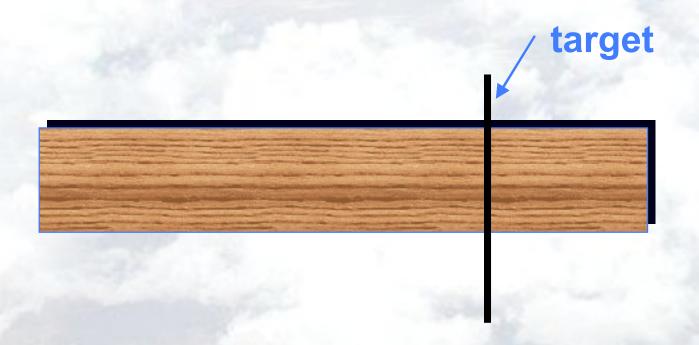


Q6: What letter grade is required for all parts purchased?

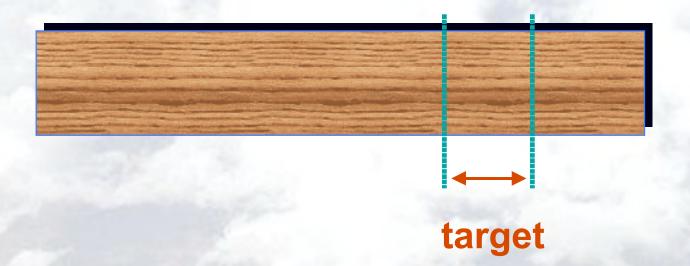
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Q7: Cutting Wood

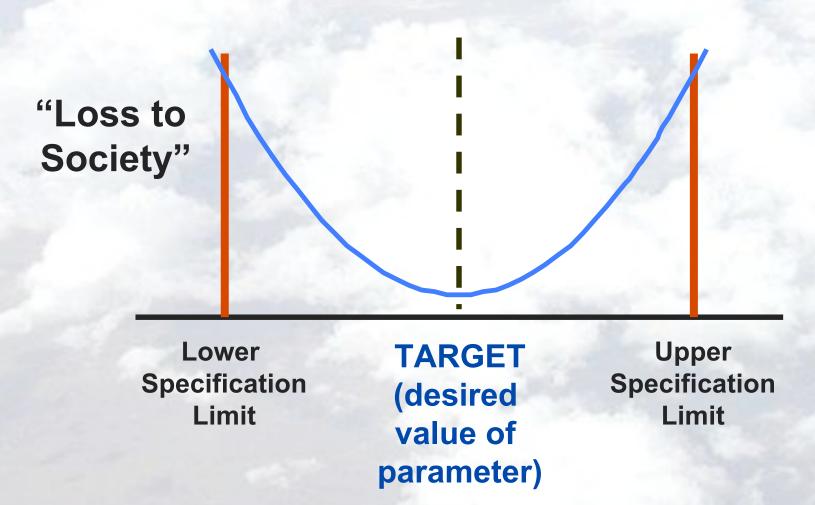
Cutting Wood



Cutting Wood



Taguchi's Quality Loss Function



Q8: Addition

What does one plus one equal?

Counting Heads



Addition

"You think because you understand one you must understand two, because one and one makes two. But you must also understand and."

Donella Meadows

Trip Report

ET Organization	Non-ET Organization
(ph	ysical)
	The same of the sa
(pe	ople)
	To be a second s
	The second second

Present State

- Reducing Cost, Waste, Inventory, Variation, etc
- ➤ Talk about "Working Together"
- Striving for "Zero Defects"
- Striving for "Zero Waste"
- Striving for "Satisfaction"
- Continuous Improvement
- Using Metrics for Alignment*

*without a thinking transformation

"The significant problems we face cannot be solved at the same level of thinking we were at when we created them."

Albert Einstein

What is needed?

Thinking that promotes better discovery

Future State

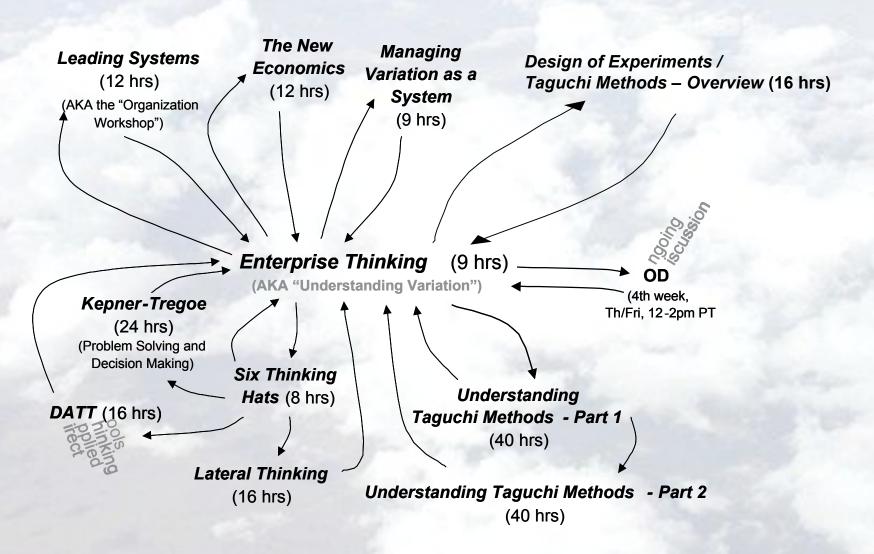
- Resource & Relationship Management (Striving for Balance)
- ➤ Thinking & Learning Together Then Working Together
- ➤ Managing Customers' Expectations
- > Continuous Investment
- Using Thinking for Alignment
 - > InThinking and Enterprise Thinking

"How the world we perceive works depends on how we think.

The world we perceive is a world we bring forth through our thinking."

H. Thomas Johnson

PWR's Thinking Roadmap



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Additional Information In2:InThinking Network www.in2in.org