# The Leader's Journey

# Framing the Future for Breakthrough

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## Menlo Lab: Reframing Business & Leadership Approaches



## **New Approaches for New Challenges**

- Increased complexity
- Rate of change accelerating
- Sufficient solutions to complex problems do not yet exist
- Loss of motivation and retention issues



- What is the best process for generating significant and sustainable change?
- What is the role of leaders in living communities of humans in creating what we want together?

## Reframing the Scope of the 'Problem'

"If you can't solve a problem, enlarge it."

#### We need to:

- Redefine what comprises the "whole system"—from organizational systems to communities/societies.
- Encompass both the structural and human/relational aspects of the "system".

## What We Do

## Engage leaders from all parts of the system in:

- Expanding our ways of seeing both the challenges and opportunities
- Connecting to what matters most (the 'real work'), and our aspirations for the future
- Co-evolving shared, whole system vision
- Testing innovations through rapid prototyping
- Developing individual and shared capacity to sustain changes over time

#### Menlo Lab Whole System Change Projects: Learning in Action











Los Angeles, California







LA Youth

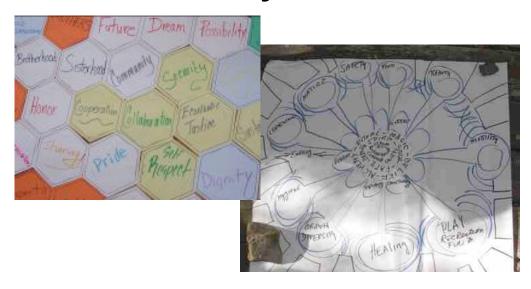


## **Menlo Principles**

#### **Inside-out**



## Whole system



**Learning-in-Action** 

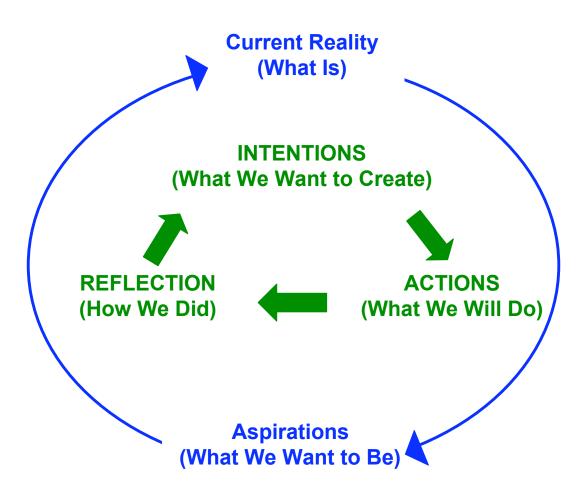


**Sustainability** 

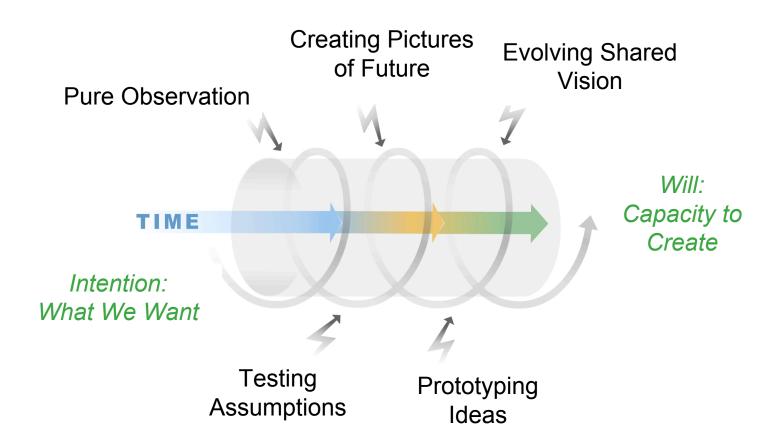


## **Process** of Change

Assumption: We have the collective wisdom within us to solve even the most complex problems and generate profound breakthroughs.



# **Menlo Pathway**



#### **Shared Pictures of Current Reality and Aspirations**

#### **DETROIT RESIDENTS' PRIORITIES**

- Safety
- Fellowship
- Sustenance
- Health and well being





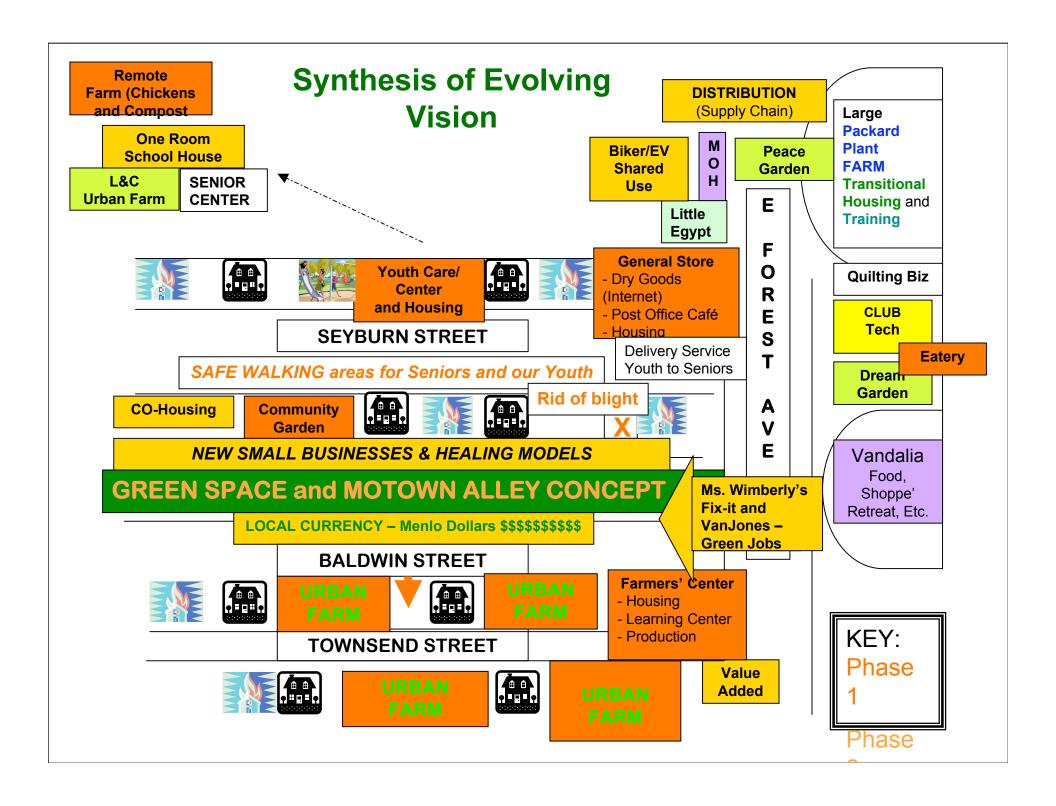
#### Requests:

- "Get rid of the blight" (burned down houses and alleys)
- •Meaningful "work" and support of small business creation
- Alternative to public schools for youth
- Healthy food available locally; local eatery
- Ability to get dry goods; locally-based services
- •Access to healthcare; lifestyles that generate health
- Living in harmony with nature; ecological sustainability
- Connection with neighbors, as a community
- •Ways of living and housing alternatives that allow better care for children and elders, and that keep costs down
- Playground in the neighborhood

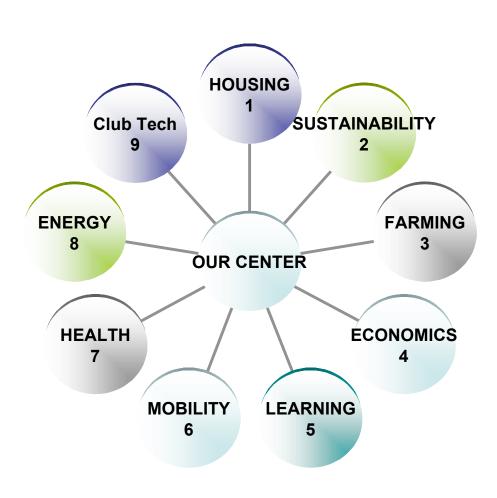
## **Letting Shared Vision Evolve**

Drawing shared pictures of the future...

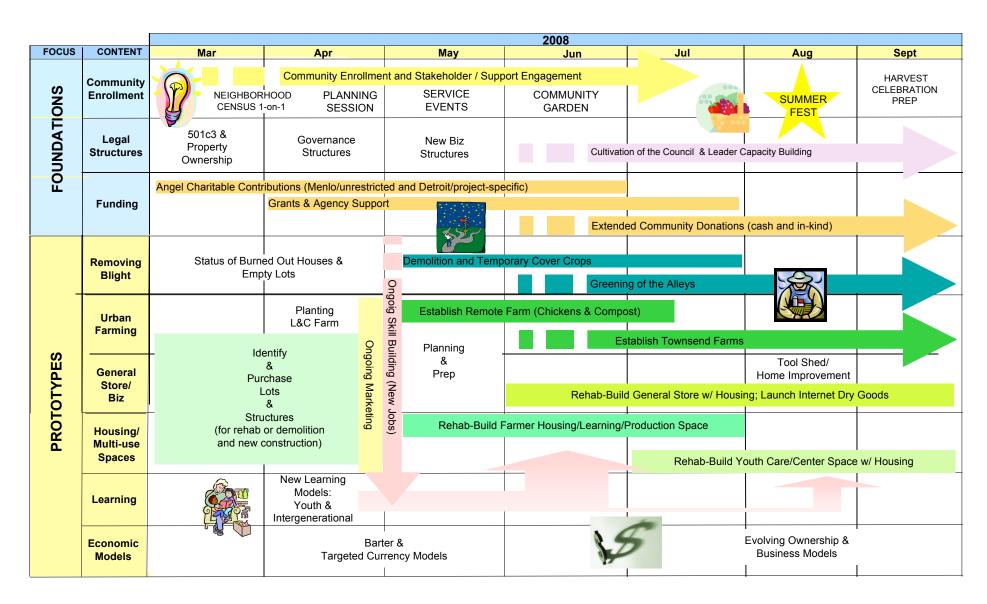




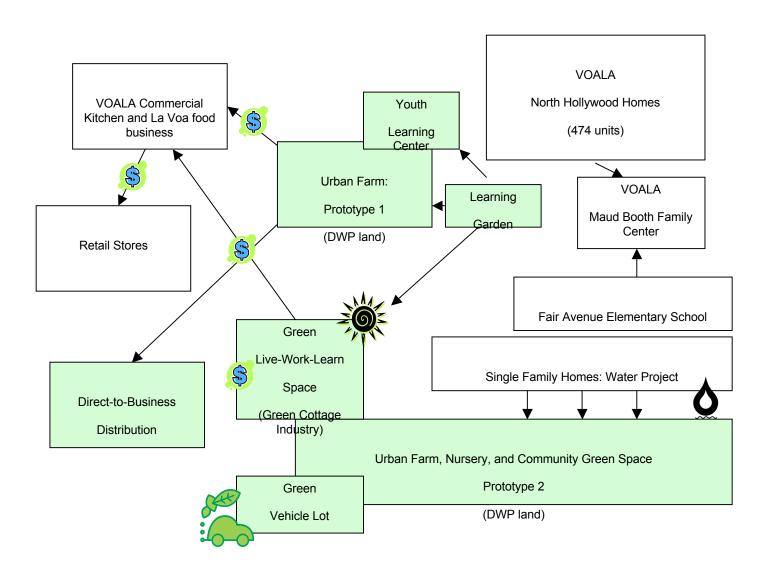
## Holding the Whole System through Shared Leadership: The Council



## **Concrete Action Plan and Prototypes**



#### Menlo-LA: The Ecology of Energy and Community



## Menlo-LA Energy and Mobility Project

#### **Purpose**



- Expand understanding of "mass market" potential for EV and clean energy solutions
- Evolve current thinking about uses of our clean energy and mobility technologies in ways that deliver more value to consumers and commercial markets, thus increasing the value of our technology investments and potentially opening whole new product and market niches



- Generate systemic approaches that link infrastructure development with technology development and utilization to create a truly sustainable and rapidly scalable clean energy and mobility system
- Explore partnership and cross-sector collaboration opportunities that expand the value of our respective contributions, to society and our businesses

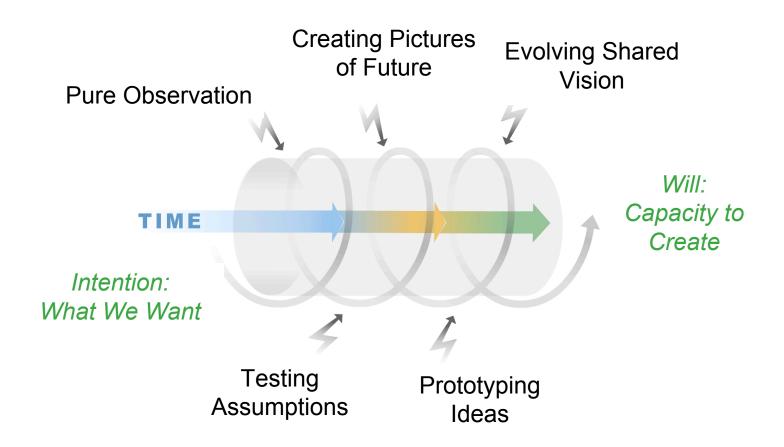
## Menlo-LA Energy and Mobility Project

#### **Intended Outcomes**

- Developing or refining business strategies and execution plans that enable rapid scaling from prototype to mass market
- Cross-company and cross-sector collaborative projects that allow for physical prototyping of new systemic ideas, at low cost and low risk, while significantly enhancing market opportunities
- Tangible inputs into DOE energy and mobility solicitation responses (independently or jointly), as a source of funding prototypes and both local and national job creation
- Integration of the social, economic, and ecological dimensions of sustainability, grounded in the real world community context

## Menlo-LA Energy and Mobility Project

#### **Process**



## Role of Leaders

#### What We're Learning...

- Coming to terms with the real power leadership:
   how we create reality and frame the field of 'possibilit
- The leader's new role: shifting attention from 'leading' to 'allowing'
- Where we place our attention matters: focusing on what we want as opposed to what we do
- Surfacing individual and collective wisdom:
   shifting from the knower and decider to the co-creator and synthesizer
- Cultivating collective power: holding the 'space' for change
- Developing other leaders: holding others to their highest potential
- Letting vision evolve: a generative process for adapting in harmony with changing conditions
- Keeping attention on what matters most: working with principles, goals, and holding the 'real work' at the center
- Learning in action: rapid prototyping, reflection, and dealing with the messiness of leading in an organic system
- Regeneration: allowing the whole system to evolve while holding the focus and will
  of the group to continue to evolve it



# Change from the Inside-Out

• We create reality through our ways of seeing (perception) and being (behaviors and actions), as manifest through the *choices* we make.

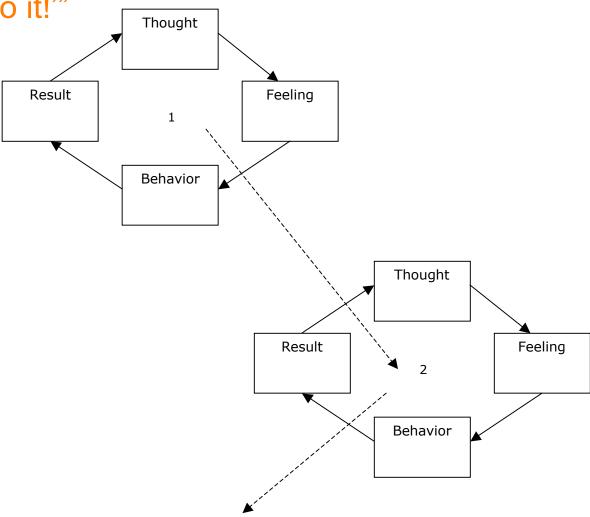
- Our choices are based on:
  - Our perception (outer reality)
  - Agreements we have made with others—clients, coworkers, government and other stakeholders—and mostly with ourselves, about what can and cannot be, who we are and are not, etc. (*inner reality*, our beliefs)

# **How We Create Reality**

"Thought creates the world,

then says, 'I didn't do it!'"

David Bohm, physicist



## Being the Change We Want to See

Dreams and Aspirations:
What We Want to Be
(future)

What we can 'see' (dream, vision), we CAN BE.



Current Reality: What *Is* (today)

What we can 'see' we DON'T HAVE TO BE.

# **Creating the Reality We Want**

- We can create whatever we want by making conscious choices that serve the self and the whole, based on:
  - Sacred Purpose, we most love and aspire to create
  - Unique Gifts, our strengths, what it is we do to act from a place of deep aspiration
  - Current Reality (what is) versus what we want to be and create (desired future)



# **Activity: Sacred Purpose**

Consider your organization's affect on social, economic, and ecological sustainability...

As a leader, what is your (individual) Sacred Purpose, that cannot be sacrificed...?

## **How We Use Menlo Practices**

#### Capacity Development, Coaching, and Change Support Services

- Cross-company and cross-sector rapid visioning and prototyping sessions based on shared challenges and opportunities
- Off-site leadership retreats to develop individual and collective capacities to envision and enact change
- On-site leadership development programs custom-designed to support organizational and performance results through learning-in-action
- **Coaching** to support individuals and groups of leaders in sustaining their capacities to lead change initiatives over time
- Organization and whole system transformation consulting support, from visioning through prototyping

**Tool Kit: How to Use Menlo Practices** 

**Network Membership** 

**Giving Back** 

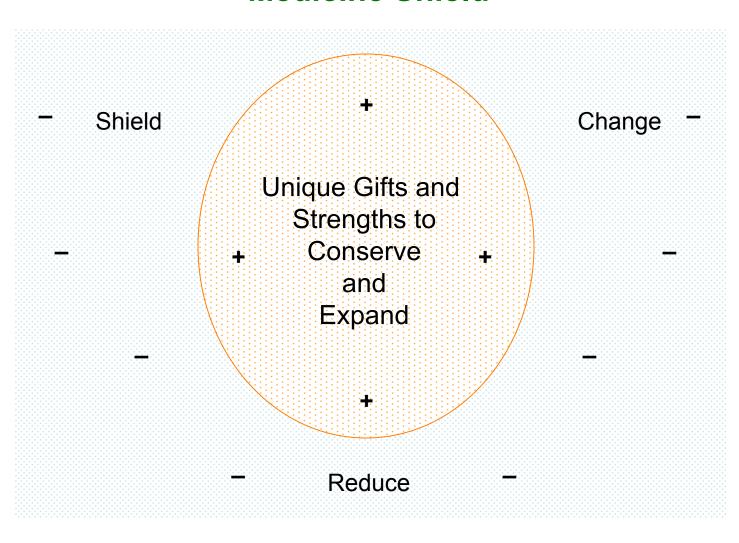
## Next

 Sunday event: Pure Observation and Whole System Learning Journey in Nature

 Monday Workshop: Menlo practices for moving from Sacred Purpose to Shared Vision and Prototyping

# **Shifting Current Reality**

#### **Medicine Shield**



# Leadership: Holding the Belief

Dreams and Aspirations:
What We Want to Be
(future)



- Hold the belief in our capacity to create what we want.
- Focus on what we want (not what we don't want), on strengths, not problems.

Current Reality: What *Is* (today)

- Tell the truth about what is.
- Have the courage to see and hear fully, and without judgment.

## **Menlo Practices**

#### **Cycles of Change...**

#### Individual

- Reflection (meditation and journaling) to deepen aspirations and dreams, and to clarify what we want (intentions)
- Awareness of how our thought is shaping reality, so we can work with agreements that may be self-limiting (spiral "cloverleaf")
- Making conscious choices (will to act on intentions), while seeing personal obstacles to enacting them (counter-will)

#### Relational

- Being present, to see and hear fully (observation and sensing skills)
- Making conversation spaces where the truth can be heard AND where we can appreciate our gifts and strengths

#### **Collective**

- Creating shared 'seeing' (medicine shield) and shared vision for the future we want (honeycomb and arts-based visioning practices)
- Enacting vision through rapid prototyping
- Holding space (to see from the 'whole', to dream, to believe)

## **Closing Reflection: Way Forward**

- What might I do when I show up at work next week, to change the quality of our seeing, hearing, and being?
- What might WE do, as a community of leaders, to evolve our practices, individually and together, to generate the results we all want?