A – Facilitating Agreement – Transforming Position In2 Positive Action (Workshop)

Led by Lyn Wiltse Thursday, April 12th, 9 – 12pm

Location: CR205/206

This interactive workshop will give you the chance to practice many aspects of a non-traditional approach to collaborative problem solving. You will learn how to unleash the power of individuals by creating a sense of team among even apparent adversaries.

Lyn will guide you through an application of Deming's System of Profound Knowledge to what's commonly known as interest-based negotiations. By viewing the problem solving process through the lenses of *Understanding Systems, Variation, Theory of Knowledge, and Psychology* you will be able to guide yourself and others in unleashing the "Power of Us."

Techniques in this session can be applied to one-on-one situations as well as to large groups. They include:

- Unleashing creativity, empathy and the passion of common purpose by role playing what matters to the others' heart, mind, and soul
- Identifying points of leverage and points of balance
- Learning through application of the PDSA Cycle
- Empathetic listening
- Leveraging the power of diverse communication styles among participants

B - The Four Layers of Communication: Moving from Conflict to Collaboration (Workshop)

Led by Annie Barron Thursday, April 12th, 9 – 12pm

Location: LLC

Did you know that perception is more about what we expect to see than what is really there? In this workshop, we will explore the four expectations that drive all communication. You will experience each layer and come to understand how to move from conflict to collaboration in each moment, at work and at home.

(Workshop)

Led by Jon Bergstrom Thursday, April 12th, 1:15 – 4:15pm

Location: CR205/206

This interactive workshop will identify concepts and principles that are important considerations as you contemplate significant changes you wish to make in your organization. The first half will highlight these ideas.

The second half will focus on planning and implementation of the changes you wish to make. Several different models will be shown that have been successfully used in a variety of settings and references will be provided. You will leave with your own ideas and plans about creating a new future.

D - A Systems Approach to Organizational and Personal Stress Reduction (Seminar)

Led by Kim Carrell and Scott Lennox Thursday, April 12th, 1:15 – 4:15pm

Location: LLC

We have been applying systems thinking to the solution of many problems in the workplace and other environments. Here you will learn how to apply the principles of systems thinking to stress reduction in both your organization and your personal life. In this workshop we will not empower you. You are going to unleash the power you already have. In our transparent conversation you will learn how to step out of your own way using techniques that are most powerful for you.

E - Interconnecting Thinking to Action: de Bono's Six Action Shoes (Seminar)

Led by Dale Deardorff

Thursday, April 12th, 5:15 - 7:15pm

Location: LLC

This seminar is based on the book by Edward de Bono on Six Action Shoes. These Six Action Shoes separate actions into six basic styles: such as routine action; emergency action; entrepreneurial action, etc. Much more than directing your team mates to "Do The Right Thing", this seminar will provide a format of action tools to assure the actions and thinking meets the necessary objectives.

F - Enterprise Thinking and Purposeful Action (Seminar)

Led by Joe Onstott

Thursday, April 12th, 5:15 - 7:15pm

Location: CR205/206

This session will look at the rocket business, with perspectives on how "rocket scientists" leaders are applying "better thinking about thinking" to create better hardware. The session also looks to the future for what's next as well as covers some incredible rocket engine facts as well as thinking strategies used in the business, with hardware examples using better thinking.

G1 - Mind Grease - The DNA of Reinventing Schools & Organizations - Part 1 (Workshop)

Led by Micah Fierstein Friday, April 13th, 9 – 12pm

Location: CM1

The re-invention of a process, department, company or school calls for a radically different set of awarenesses, sensibilities, attitudes and tools than one uses to operate, maintain and sustain the status quo. Participants will discover and play with a palette of thinking tools to: 1) locate and understand the "kernel of stuck-ness," and 2) clarify intent, purpose and motivation behind the re-invention.

H - System Perspectives on Knowledge Management and Innovation (Workshop)

Led by Jeff Kincaid and Kiho Sohn

Friday, April 13th, 9 – 12pm

Location: LLC

The participants in this workshop will have an opportunity to identify Knowledge Management (KM) needs of their organizations, to practice how some of the KM techniques can help them, and to learn how KM ties into innovation. The participants will also be exposed to how a knowledge-based innovation system works. And, participants will see an emphasis put on seeing KM and innovation through a systems perspective.

II - Untying the Knot to Creativity Beyond Thought - An Inward Journey - Part 1 (Workshop)

Led by Andrew Johnson Friday, April 13th, 9 – 12pm

Location: CR205/206

Good ideas can be tough to generate. But GREAT ideas – the kind that come to you and not the other way around – are downright rare, and often incalculably valuable. Why are they so rare? Where do they come from? What can one do to consistently attract more of them? Join Andrew on a guided inward journey to discover your own answers – and bring a topic you'd like to have a great idea about!

The two workshops (part 1 and part 2) will be essentially identical, with some minor tweaks to keep anyone who decides to attend both, stimulated. Participants can attend both workshops and work on different areas/issues/challenges in their lives.

G2 - Mind Grease - The DNA of Reinventing Schools & Organizations - Part 2 (Workshop)

Led by Micah Fierstein Friday, April 13th, 12 – 4:15pm Location: CM1

Participants will build on their insights from the morning session and participate in mindfulness exercises that build one's capacity to see the world in new ways. As a closing activity, participants integrate their learning, using their new thinking/learning palette to address a real-life re-invention issue of their choosing. As designed, Part 1 is a pre-requisite for Part 2.

J - Entering the Holodeck: Tools and Culture for Knowledge-Sharing (Seminar)

Led by Rick Ladd, Ann Majchrzak, and Phil More

Friday, April 13th, 12 – 4:15pm

Location: HH2

In this seminar, participants will take a somewhat whimsical look at what the long-term future of knowledge sharing might be. We will then present concepts which promise to prove useful in the immediate future and try our hands at designing tools to facilitate the realization of those concepts. Finally, we'll demonstrate two knowledge sharing tools (and discuss some aspects of the culture they operate in) currently in use at Pratt & Whitney Rocketdyne.

I2 - Untying the Knot to Creativity Beyond Thought - An Inward Journey - Part 2 (Workshop)

Led by Andrew Johnson Friday, April 13th, noon – 4:15pm

Location: CR205/206

These two workshops (part 1 and part 2) will be essentially identical, with some minor tweaks to keep anyone who decides to attend both, stimulated. Participants can attend both workshops and work on different areas/issues/challenges in their lives.

K - Enterprise Thinking (Seminar)

Led by Bill Bellows Monday, April 16th, 12:30 - 5:00pm Tuesday, April 17th, 7:30 - 12:00pm

Location: CR205/206 (LATE CHANGE IN LOCATION)

This 2-part seminar explores the philosophies of a variety of management theorist, including but not limited to Russell Ackoff, W. Edwards Deming, Edward de Bono, Genichi Taguchi, and Tom Johnson; as they apply to the performance of products, processes, and the delivery of services. Among the topics of discussion will be the concepts of "better thinking about thinking" and "thinking together." The seminar will introduce you to these ideas through a series of questions that are specially selected to create awareness of a new approach to working together, learning together, and thinking together

L - InThinking With Purposeful Tools and Techniques (Seminar)

Led by Tim Higgins

Monday, April 16th, 12:30 - 5:00pm (LATE CHANGE TO 4.5 HOUR FORMAT)

Tuesday, April 17th, 7:30 - 12:00pm

Location: LLC (LATE CHANGE IN LOCATION)

This 2-part seminar introduces the current cross section of tools in use within Pratt & Whitney Rocketdyne that are associated with the Enterprise Thinking Network's Thinking Roadmap. The tools range from Edward de Bono's Six Thinking Hats to Kepner-Tregoe's Problem Analysis and Decision Analysis, to an internally developed "Cause Network Analysis."